**User Flow:**

1. **User Registration & Authentication (35h)**

1.1. Users sign up with phone number/email & password.

1.2. OTP verification for authentication.

1.3. Profile setup (Name, Address, Contact Details).

1. **Service Selection**

* Choose between: (16h)
* **Personal Guard**
* **Armed Agent**
* **Patrolling Car with Security**

2.1. Option to book multiple agents/vehicles.

1. **Customization Options (16h)**

* Select:
* **Uniform Type** (Formal, Tactical, Casual, etc.)
* **Shift Duration** (Hourly, Daily, Weekly, Monthly)
* **Additional Equipment** (Body cam, radio, weapons)

1. **Location & Scheduling (30h)**

* Users enter location details via GPS or manual input.
* Select date & time for service.

1. **Pricing & Payment (16h)**

5.1. Dynamic pricing based on:

* Agent experience level
* Number of agents/vehicles
* Service duration

5.2. Payment methods: Credit/Debit card, UPI, Wallet, Cash on Service.

1. **Booking Confirmation & Live Tracking (30h)**

6.1. Users get confirmation with agent details.

6.2. Track guard/vehicle location in real time.

1. **Service Execution (24h)**

7.1. The assigned guard/vehicle reaches the location.

7.2. User verifies identity via OTP.

7.3. Guard logs activities (patrolling reports, incident reports).

1. **Rating & Feedback (16h)**

* After service completion, users can:
* Rate the service.
* Provide feedback & reviews.

**Guard (Agent) Flow:**

1. **Guard Registration & Verification (16h)**

1.1. Signup with personal details & documents.

1.2. Admin approval after background verification.

1. **Job Availability & Booking Requests (18h)**

2.1. Receive booking requests with location & duration.

2.2. Accept or decline job offers.

1. **Shift Management (12h)**

3.1. View assigned jobs with schedules.

3.2. Start & end shifts with check-in/check-out.

1. **Live Tracking & Updates (30h)**

4.1. Navigate to the user's location.

4.2. Update status (On Duty, Break, Completed).

1. **Incident Reporting (16h)**

5.1. Submit real-time reports (suspicious activity, security breaches).

* Upload images or videos if needed.

1. **Earnings & Payments (16h)**

6.1. Track completed jobs & payments.

6.2. Withdraw earnings to a bank account or wallet.

1. **Feedback & Ratings (16h)**

7.1. Receive ratings & reviews from users.

* Improve profile score for better job assignments.

**Admin Panel Flow:**

1. **Dashboard (16h)**

1.1. View active & past bookings.

1.2. Monitor guard & vehicle availability.

1. **Agent Management (16h)**

2.1. Register & verify security personnel.

2.2. Assign shifts & locations.

1. **Vehicle Management (16h)**

3.1. Add & track vehicle status.

* Schedule maintenance.

1. **User Management (18h)**

4.1. Approve & manage user accounts.

4.2. Handle complaints & support requests.

1. **Reports & Analytics (16h)**

5.1. Service performance insights.

5.2. Earnings & transaction reports.

### **Tech Stack Suggestion:**

* **Frontend:** React Js
* **Backend:** Laravel (PHP)
* **Database:** MySQL
* **Real-time Tracking:** Firebase / Google Maps API
* **Payment Gateway:** Stripe / Razorpay
* **Job Alerts & Notifications** – Instant alerts for new assignments.

**Web design (figma) - (15 Days)  
User - 183 hours (23 Days)**

**Guard - 124 hours (16 Days)**

**Admin - 82 hours (11 Days)**

**Total days - 65**